I am going to see Snow White and the Seven Dwarfs

It is a pantomime which is a special kind of show where there is talking, singing and dancing. It is very lively, and the audience are allowed to join in by clapping, shouting, booing and singing.

The story will be told by people on the stage who are called actors.
The pantomime is being performed at the New Theatre in Cardiff. When I arrive at the theatre the front of the building will look like this:

![Image of the New Theatre](image1.jpg)

It may be a bit busy when I arrive at the theatre as lots of people want to see the show! I may have to queue or wait to go in.

There will be lots of people working at The New Theatre who will be able to help me if I need it. They will be wearing sparkly party hats.

![Image of people wearing party hats](image2.jpg)

Before we go inside the auditorium, we will pass the toilets. If I need to use the toilet, I can ask the person I’m with. We will then go inside the theatre. It is very big and there are lots of seats!

![Image of the auditorium](image3.jpg)
A person called an usher will look at our tickets and tell us where our seats are.

When it is time for the show to start, the theatre will get a little darker and everyone will get quiet. If I am as quiet as I can be I will be able to hear more of the story.

When the show starts I will hear music and singing. If it is too loud I can cover my ears. There will also be some bright lights. If it is too bright I can cover my eyes.

If I want to leave the auditorium at any point, there are quieter places where I can go to relax and play. There might be other people there too.
I will see the actors on the stage including Snow White, Prince Chico, the Wicked Queen and Alfie the Henchman.
Snow White has seven friends called Dwarfs. They are miners who have been sent out of the town by the Wicked Queen to live in the forest. Their names are: Skipper, Sneezy, Clumsy, Jokey, Surly, Blusher and Dozy

I will also see Betty Blumenthal. She is the Palace cook. She likes to shout a lot and is funny. I can shout along with everybody else in the audience if I want to
Her son is called ‘Muddles’. He secretly loves Snow White. He is very funny and is called ‘Muddles’ because he muddles up his words when he gets nervous. People laugh at him when he muddles up his words.

‘Lucretia’ is the Wicked Queen. If I don’t like her I can cover my eyes.

Her Henchman is called ‘Alfie’. He is a good person really but has to pretend to be bad to work for the Wicked Queen.

Members of the audience may boo and hiss at the Wicked Queen when she is horrid to Snow White and her friends so that she knows we don’t like her.

I can join in if I want to – it’s fun!
The story takes place in the Castle, the forest and the Dwarfs cottage.

The Wicked Queen gets her magic powers from the Magic Mirror. The mirror can speak to the Wicked Queen and can only tell the truth. The voice inside the Magic Mirror can be a little scary, but I can cover my ears if I don’t like the sound of it.
Halfway through the show there will be a break. This is called the interval. During the break all the lights will go on and some people will leave the auditorium to get a drink or to go to the toilet. Other people may buy some ice-cream in the auditorium. The interval lasts for 20 minutes.

If I leave the auditorium I will hear announcements over the loudspeaker to tell me how long there is left in the interval.

When the interval has finished, everyone will come back to their seats and sit down again. It will get slightly darker and quieter again, just like at the beginning of the show.

The actors will come back on the stage and finish telling the story of Snow White.

The Wicked Queen gives Snow White an apple which has been poisoned with magic. Snow White eats the apple, but she’ll be okay because Prince Chico gives her a kiss to make her better.
When the story has finished, all of the actors will come out on stage. This is called a curtain call. Everyone will clap a lot so the actors know how much everyone liked the show, and I can join in the singing and dancing I would like to.
Welcome to the Relaxed Performance of Snow White & the Seven Dwarfs. We hope you have an enjoyable time. If you require any support or help during your visit to the theatre, please ask one of our friendly staff team; they can be identified easily as they are wearing party hats!

The quiet zone is in the lower ground floor area of the theatre which is accessible from the entrance foyer. Toilets are available on this level.

The auditorium lights will remain at 50%, and all auditorium exit doors will remain open during the performance. Sound levels have been reduced.

All pyrotechnics (explosions and fireworks) have been removed from the production, but some smoke effects remain. All strobe/fast lighting effects have been removed.

Please do not take photographs inside the auditorium – the use of flash and cameras can upset some audience members. Also, the taking of photographs during the performance is prohibited due to copyright law.

Any merchandise purchased outside the theatre that contains flashing lights will not be permitted inside the theatre as this can upset some audience members. No merchandise containing lighting effects will be sold inside the theatre.

Ice-cream is available for sale in the auditorium during the interval and drinks, sweets and ice-cream are available both before the show and at the interval in our foyer bars and merchandise stands.

Please feel free to leave the auditorium at any time during the performance; you can either sit in one of the foyers where you can still see the pantomime on the TV screen, or you can use the quite area on the lower ground floor.

Toilets are available on each level of the theatre, including the lower ground floor which services Doors A & B. An adapted toilet is available on the ground floor.

Please do provide us with feedback on our Relaxed Performance; we take all feedback seriously and it helps us to develop our Relaxed and other Supported Performance offer to our customers. You can email us at: ntaillings@cardiff.gov.uk